



CSC eRECORDING

County Support



csc-help@cscglobal.com

Email us and you will receive a confirmation that a support ticket has been created for you.



1-855-200-1150, Option 3

Give us a call and select county support (Option 3). You will reach a live person who is ready to help. Support hours are 8:00 a.m. to 8:00 p.m. ET.

At **CSC**, we want you to have the best eRecording experience possible. To do that, you should know exactly who to contact when you have questions about:

- **Adding or removing document types:** let us help you consolidate or expand as needed.
- **Data indexing:** Want data sent differently? Fields removed that you don't need? We can take care of that.
- **Rejections:** We want to get the data right the first time. Let us know if you're seeing similar rejections and we'll work with submitters to correct them.
- **Increasing your eRecording volume:** Interested in tips or direct support? CSC is happy to offer recommendations or reach out to submitters to help grow your volume.
- **Payment and fees:** If something is missing or wrong, let us know ASAP.
- **Any questions** related to CSC eRecording